

DIGITAL360 Investor Presentation

Milan, 22 September 2021

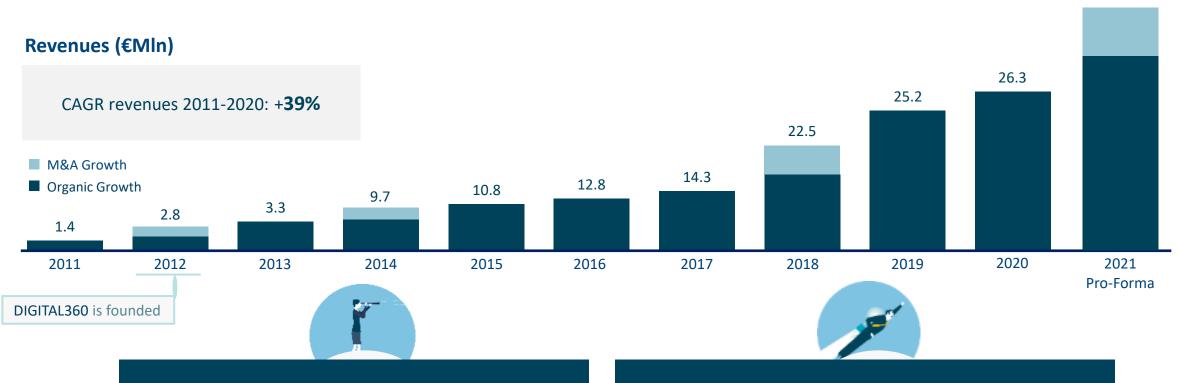
I. Company overview

- II. Business Units
- **III. Strategic directions**
- **IV. Stock Price**
- V. Financials

Our History, Vision and Mission

DIGITAL

stems from the experience developed by Politecnico di Milano Professors in the area of Digital Transformation and Entrepreneurial Innovation



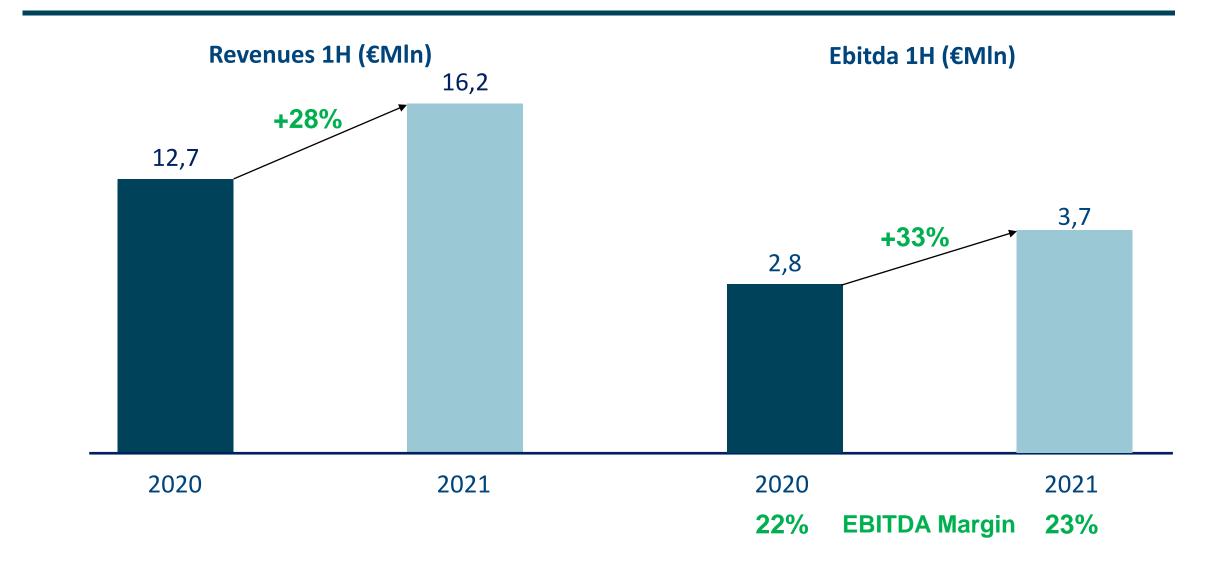
VISION

Digital Innovation as a driver for sustainable and inclusive development of the economy, businesses and public administrations

MISSION

Accompanying companies and public administrations in understanding and implementing Digital Innovation and facilitating their encounter with the best technology providers

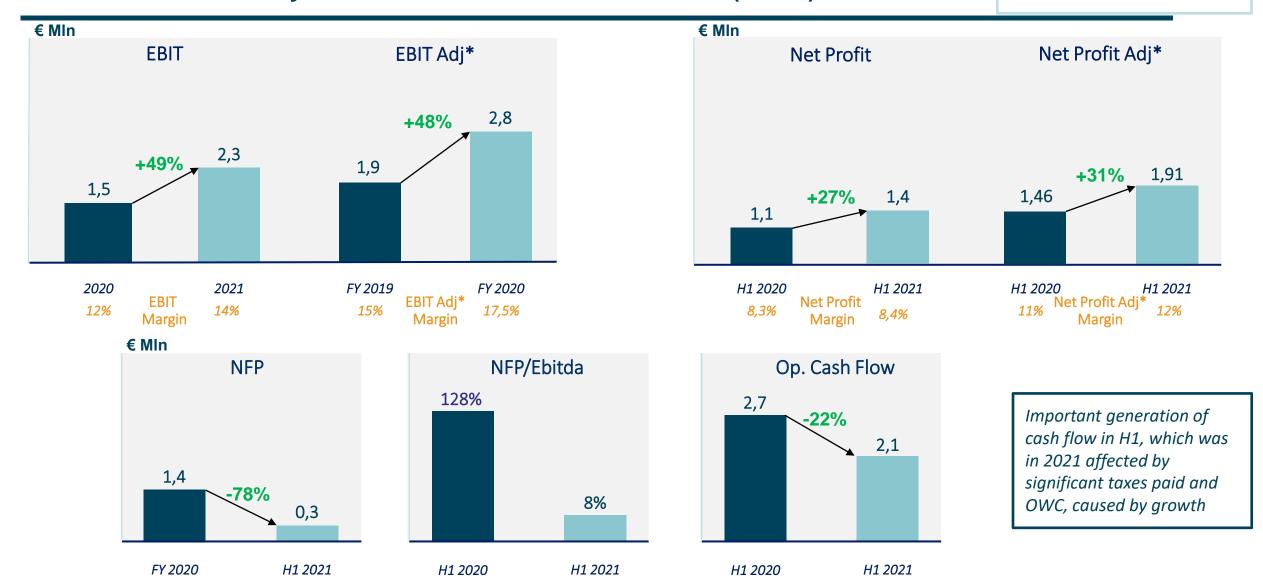
1H 2020/1H 2021: Key Economic Indicators (€ MIn)







*Adjusted data are reclassified without taking into account the amortization of the consolidation differences



Our Business Model: two Business Units leveraging the same Community

Digital Innovation Supply

TECH COMPANIES

ICT Vendors

Telcos

Software Houses System Integrators

Software and Hardware Resellers

Cloud Providers

Online Marketing Service Providers

New Media Agencies

eCommerce Service Providers

Start-ups

[...

Over 90,000 Tech Companies

Digital Innovation Market (services, software, hardware)

(over 38 bn euro in Italy)

We have created the largest **Digital Innovation Ecosystem** in Italy involving all the main stakeholders: first of all **tech buyers** & **tech companies**, but also institutions, policy makers, politicians, etc)

We are divided in two **Business Units**

Demand generation

We help the best suppliers of digital solutions/services build a reputation on the market and connect with new customers through innovative **Marketing & Sales Services**

Advisory & Coaching

We help businesses and public bodies pursue their path of digital transformation and entrepreneurial innovation through the provision of innovative **Advisory and Coaching services**

Digital Innovation
Demand

TECH BUYERS

Large Enterprises

SMEs

Micro Enterprises

Independent Professionals

Public Sector Authorities

[...]

Over 4 Million Tech Buyers



The Innovation Ecosystem: Our Community

Digital Innovation
Supply
TECH COMPANIES

ICT Vendors

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[...]

Over 90,000 Tech Companies

NETWORK DIGITAL 360

The largest community in Italy of Digital Innovation Ecosystem stakeholders

2.6mln

unique visitors per month (average, 2021) with a max of 3.2 mln unique visitors in January 2021

1st

page on Google with more than 46,000 keywords in the Tech sector

>575,000

fans and followers on social media

58

digital assets (online portals, newsletters, etc)

1,500

original articles published each month

2,430

published white
papers up to date

110,000

profiled contacts in 2021 through events, webinars, white papers and contact center

390

digital events organized in the 1H 2021 with **85,000** registered attendees Digital Innovation
Demand
TECH BUYERS

Large Enterprises

SMEs

Micro Enterprises

Independent Professionals

Public Sector Authorities

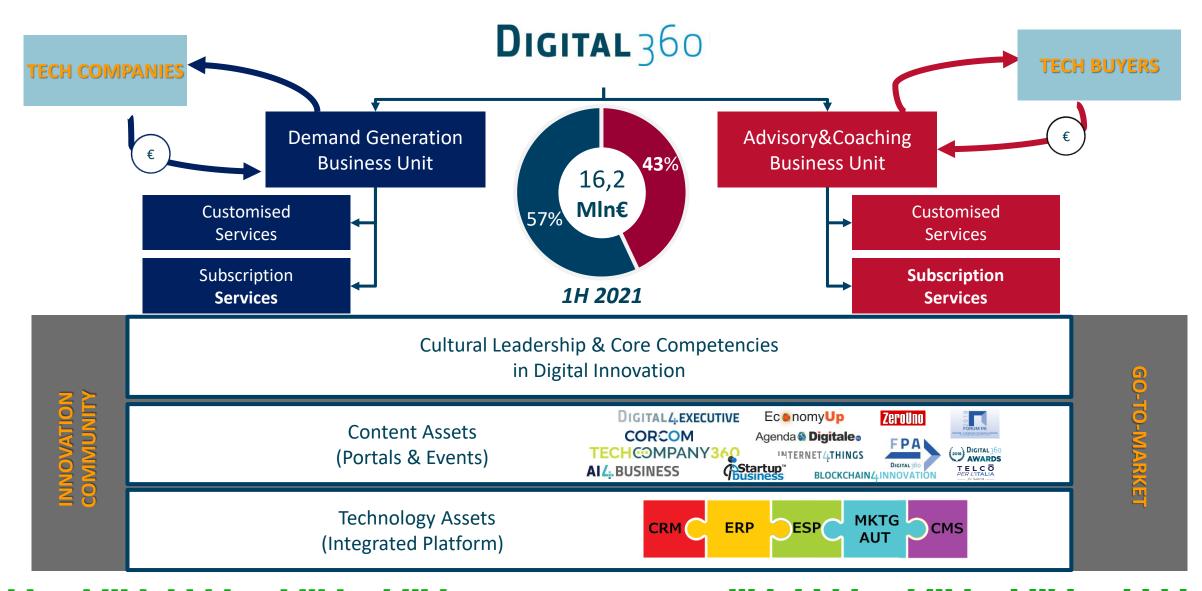
[...]

Over 4 Million Tech Buyers





Our Core Competences, Strategic Assets & Go-to-Market Strategy



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Demand Generation

Customised services



Our services

Communication

Storytelling
Content Marketing
Communication/Advertising
plans

Open Innovation

Call4ideas Hackathons

Events

Roundtables & focus groups Conventions, summits, webinars

Research

Surveys, focus groups Customer Insights, Market Outlooks

Lead Generation

Profiling Business meetings

Integrated Projects

Communication, events, lead generation, etc.



















































































Demand Generation

Subscription Services: MarTech & SalesTech (an example: «Digital Marketing & Sales Engine»)

1H 2021 KPI (vs 1H 2020)

- Engines sold: 107 (80)
- Average Price: 44k€
- Annual Recurrent Revenues:4.8 M€ (3.5 M€)











The strong links with
Universities and the
customised projects (i.e.
communication, events, lead
generation) enable the
development of original
digital marketing&sales
methodologies

By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable & standardized marketing&sales services

Replicable & standardized marketing&sales services are offered to SMBs through an "As-A-Service" approach, which generates subscription-based revenues on an ongoing basis

The marketing and sales services can be delivered through specific **software-as-a-service platforms** (i.e. Hubspot, Martech proprietary platform, etc.)

The marketing&sales services are promoted through

Digital360hub, all the portals of Digital360 Network and specific events/webinars, generating a steady stream of prospects



Demand Generation – Key facts in 1H 2021

Customised Services

- Growth of all digital services
 - Digital events (390 in the first half 2021)
 - Digital communication services boosted by Digital360 network performances
 - Online lead generation
- High level of profitability of the area, due to a mix focused on digital services

Subscription Services & Software Platforms

- 107 Marketing & Sales Engine sold (vs 80 at 30.06.2020), for annual recurrent revenues of 4.8 Mln (vs 3.5 mln at 30.06.2020) -> +37%
- Development of "Out of ICT" market, leveraging Innovation Post acquisition
- Design and first development of the innovative "Martech 3.0" platform



Advisory&Coaching

Customised services

Our practices





Information & **Cyber Security** **Smart Working & HR Trasformation**

Industry 4.0

Digital Open Innovation

Healthcare Innovation

Compliance & Audit

Legal

























































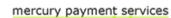






















Advisory&Coaching

Subscription Services: ConsulTech (an example: Data Protection As-A-Service)

1H 2021 KPI (vs 1H 2020)

- AAS Advisory subscriptions sold: 127 (92)
- Annual Recurrent Revenues: 2.9M€ (1,6M€)











The strong links with
Universities and the
customised projects (i.e.
communication, events, lead
generation) enable the
development of original
methodologies

By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable & standardized advisory services

Replicable & standardized advisory services are offered to SMBs through an "As-A-Service" approach, which generates subscription-based revenues on an ongoing basis

The Advisory services can be based on specific **software-as-a-service platforms**, aimed at making the advisory services themselves more effective and efficient

The Advisory team and its key people can enjoy a high level of visibility on the portals and events offered by the Group, positioning itself as an opinion leader and generating a steady stream of prospects

ADVISORY – Key facts in 1H 2021

Evolution in service delivery mode

- **Delivery of services in hybrid mode**, using technologies to provide them both: remotely and at customer sites, also with the support of proprietary tools and platforms
- Development and improvement of many new remote and hybrid services including:
 - CISO as-a-service
 - DPO as-a-service
 - Digital skill and FPA Digital School
 - Space economy services

Subscription Services & Software Platforms

- The investments in resources and skills in the **Information & Cybersecurity** practice were strengthened, which made it possible to accelerate the offer of recurring and subscription services
- 127 Advisory project sold (vs 92 at 30.06.2020), for annual recurrent revenues of 2,9 Mln (vs 1,6 Mln at 30.06.2020) ->
 +80% (i.e. DPO CISO Digital Skills FPA Digital School)
- Development of two new modules of the GRC360 (Audit and 231)



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Strategic directions

- Focus on the development of **Subscription Services**, with **recurrent revenues** in both business units:
 - Our Blue Ocean strategy
- Investments in
 - core competencies in digital innovation (knowledge, engineered know-how, etc.)
 - **technological platforms** (AI, RPA, Analytics, CRM, Martech, Digital Events, HRTech, etc.)
 - content assets (portals, SEO, social networks, etc.) to develop our community (innovation ecosystem)
- 3 M&A
 - 4 companies already acquired + complete integration of 2 minorities
 - ... but we go on with the **scouting** of different types of companies: innovative software companies, online portals in complementary markets, innovative B2B marketing agencies, small consultech companies, ecc.
- **Internationalization**
 - focus on the first geopolitical area (and first concrete Proof of Concept)
- **Benefit Company**
 - To strengthen our commitment to pursue objectives of common good, related to develop a **greater digital culture** and the promotion of **digital innovation** as a lever for sustainable economic growth





Our Blue Ocean Strategy: Digital As-A-Service (Subscription Business Model)



Our Goal: support SMBs in undertaking digital transformation, by outsourcing ICT-intensive processes which, otherwise, would require rare and expensive internal employees

A **new** interpretation of 3 traditional industries to support the digital transformation of SMBs (a huge potential market in Italy)

- with «subscription-based» professional services
- supported by software-aservice platforms
- promoted and sold through our community (innovation ecosystem)

Online Contents & Events Industry



Software Consulting Industry (SAAS) Industry

Our innovative approach to SMBs

OUR GO TO MARKET (THE INNOVATION ECOSYSTEM)

OUR CORE COMPETENCIES

OUR TECHNOLOGICAL
PLATFORMS & SOFTWARE
AS A SERVICE



Mergers & Acquisitions: an important pillar of our future growth

- Acquisition of **Innovation Post**
 - ✓ To enlarge our B2B Business out of ICT sector
- 2 Acquisition of **CTMobi**
 - ✓ To increase out technological team and to boost the development of our proprietary platforms
- Acquisition of **IMAGEWARE**
 - ✓ To expand the customer base and the service portfolio in the DG Business Unit, consolidating our leadership in the Italian market
- 4 Acquisition of ICT LAB
 - ✓ To boost our advisory services aimed to accompanying the digital transformation of Public Administrations
- Acquisition of minority interests in ServicePro and IQ Consulting
 - ✓ To consolidate business, team, financial results in the DG and ADV Business Unit

DIGITAL360 becomes a Benefit Company (sensitivity on ESG issues)

Our Goals:



The dissemination of digital culture at all levels, with the aim of accelerating the process of digital innovation



The promotion of a more **inclusive labour market**, in particular for fragile people



Mentoring entities or organisations of any kind to help them fully **understand the opportunity offered by digital innovation** to develop sustainable and inclusive growth paths



The **growth of its people**, fostering their wellbeing in both the professional and personal spheres, seeking to **promote diversity** and to make the most of the aptitudes and aspirations of each individual

The first social inclusion project of DIGITAL360

«Al Lavoro 4.0» is a **social innovation** project aiming at the creation of a **more inclusive labor market thanks to digital technologies.**

The project is organized in collaboration with **Caritas Ambrosiana** and **Fondazione San Carlo Onlus** and it is part of the CSR initiatives by Digital360. Their objective is to help young **NEETs** (Not in Education Employement or Training) to enter the job market through the new professions created during the current digital transformation.

The project comprises of 400 hours of theoretical and practical training within companies in the manufacturing industry that, at the end of the course, are going to offer internships and concrete opportunities for placement to the students.







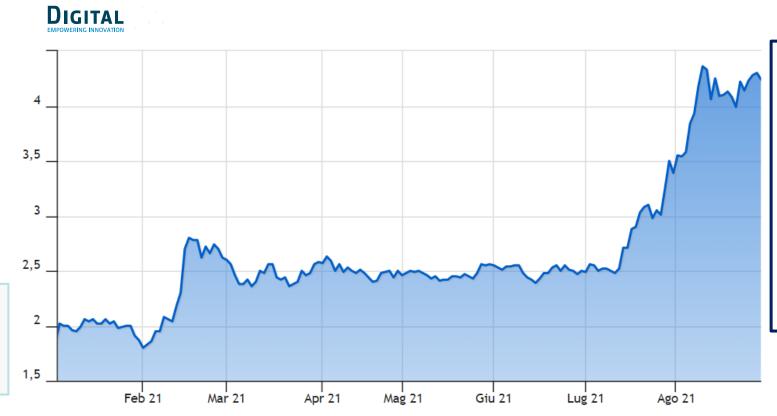
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Stock performance





June 2017



Target Price (Fair Value):

Value Track = 5,30€ (Mkt cap 100M€)

CFO Sim = update coming soon

KT&Partners = update coming soon

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Financials: Income statement

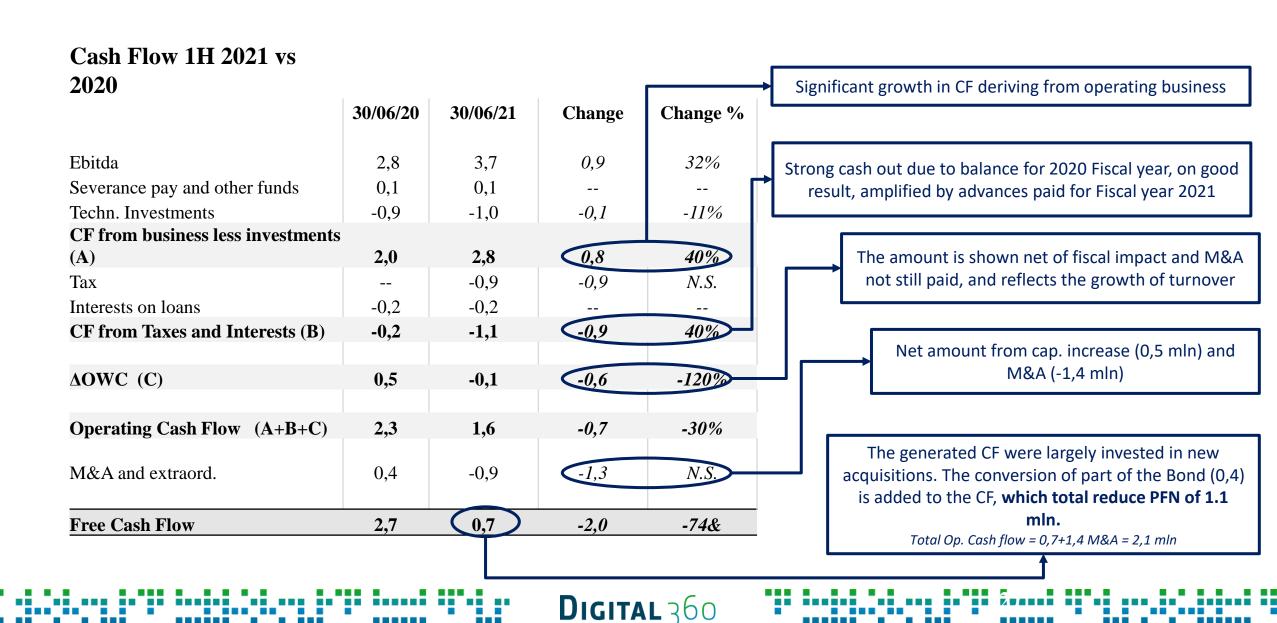
Operating Results - P&L Euro/mlns	30.06.20	30.06.21	Δ	Growth recorded in both Business Units thanks also to strong increase in Subcription
Revenues	12,7	16,2	+28%	Revenues stream
EBITDA	2,8	3,7	33%	
% Ebitda / Total Revenues	22,0%	23%		Thanks to digital & remoted services, the company has obtained a more than proportional increase in Ebitda
EBIT	1,5	2,3	+49%	p. 6 p. 6 c. 6 c. 6 c. 6 c. 6 c. 6 c. 6
% Ebit / Total Revenues	12%	14%		
EBIT Adjusted	1,9	2,8	48%	
% Ebit Adjusted / Total Revenues	15,1%	17,5%		
Net profit / Total Revenues	1,1 8,3%	1,4 8,4%		(*) EBIT and Net Profit Adjusted are reclassified without taking into account the amortization of the consolidation differences
Net Profit Adjusted	1,46	1,91	31%	
% Net Profit Adjusted / Total Revenues	11,5%	11,8%		



Financials: Balance Sheet

	31.12.2020	30.06.2021	Change	Change %	
Euro/mlns					
Fixed Assets					The increase is due to investment made in technology and
Materials	0,5	0,5	0,0	-2%	The increase is due to investment made in technology and M&A, deducting amortization
Immaterials	8,5	11,4	2,9	34%	M&A, deducting amortization
Financials	0,1	0,1	0,0	-7%	
Total Fixed Assets A	9,1	12,0	2,9	32%	لح
Operating Working Capital (OWC)					
Receivables	10,2	11,7	1,5	14%	The growth of OWC reflects the increase of Receivables due
Commercial Debts	-3,4	-4,8	-1,3	39%	to increase in turnover, improved payment conditions, vendor loan
Other short terms ass/liabilities	-3,4	-4,6	-1,2	35%	vendor loan
Total Operating Working Capital B	3,4	2,4	-1,1 <	-31%	L
Net Capital Invested (CNI) A+B	12,5	14,4	1,9	15%	
Equity and Banks					The change mainly reflects (i) positive operating cash flows,
Equity	9,8	12,7	2,9	29%	and (ii) the investments made
Net Financial Position	1,4	0,3	-1,1	-79%	Line (ii) the investments made
Other funds	1,3	1,4	0,1	8%	
Total Equity, Banks and Funds	12,5	14,4	1,9	15%	

Financials: Cash Flow





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Dati di Market Cap @sett 2021	
Equity Value	2.446 M\$
Enterprise Value	2.517 M\$
EV/Revenues	16,5
EV/EBITDA	88
p/e	143